

Pronto Auto Care Experts, Are Labor Claims Causing You a HEADACHE?



Has Your **PILL**...

Introducing **P**ronto **I**ntant **L**ocal **L**abor

*Immediate labor claim
reimbursement for approved
defective parts *without* all
the normal hassle and wait...*



PACE Members PILL Offering for 2021

- 4 hours of labor coverage (per calendar year)
- Coverage is for 12 months or 12,000 miles for parts bought from a Pronto Distributor.
- Eligible claims are paid @ \$50 per hour

STEPS TO START A LABOR CLAIM

** Program rules are strictly enforced **

Hotline Hours are Monday - Friday 7 am - 5 pm CST

1. Contact the PILL administrator for authorization PRIOR to any re-repair on the vehicle

Phone: 800-477-6686

Fax: 817-430-9559

Online: www.prontowarranty.com

Email: warranty@pronto-net.com

2. Provide proof of purchase (parts receipt from a Pronto distributor) and original RO to the PILL warranty administrator.
3. Acquire an authorization number from the warranty administrator.
4. Re-repair the vehicle.
5. Submit re-repair invoice to the warranty administrator for payment processing.

NOTE:

- Claims are paid by the National Pronto Association via a credit card.
- Claims cover labor to install parts only.
- Defective parts replacement MUST be obtained from your local Pronto distributor.

*Offer does not include motor homes of any type, recreational vehicles, or high performance vehicles, and vehicles owned by a dealer are not eligible under this warranty. Repairs made outside the warranty period. Repairs made by an individual and not a licensed Service Center are excluded. Warranty will not apply if vehicle ownership has been transferred by any means: consumer to consumer or dealer to consumer. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs *as listed below*:

- Engines, rebuilt engines, or engine assembly, Tires, Incidental or consequential damages, Batteries, Sublet Repairs, Vehicles involved in an accident, Shop supply fees, Transmission flush, transmission replacement, rebuilt transmissions, transaxles, transfer cases for automatic and manual transmission, Differential assembly; any repair or component replacement including, but may not be limited to: ring gear, pinion shaft and related gears, associated bearings, and pinion seals, Auto body, paint, molding, air bags, or glass repairs, Used parts; parts purchased from a junk yard or an individual, Customer supplied parts or parts purchased from the internet.

**Maximum annual reimbursement per service dealer is limited to 4 hours of labor @ \$50 per labor hour.

www.ProntoWarranty.com

1-800-477-6686